



Terms & Conditions

Welcome and congratulations for signing up to Dance Yourself Happy with Zarina, we are here to help improve your fitness, happiness and confidence.

COMMITMENT

We have total belief in the quality of our services; however, to get results, you must take responsibility for your own success by committing fully and regularly attending classes as well as striving for a healthier way of life outside of our sessions.

So that our working relationship is as successful as possible, you can expect a high standard of service from us (Dance Yourself Happy with Zarina).

We promise to offer the following throughout your time with us:

1. The classes delivered will offer fun, high energy, variety and will take place in an inclusive and welcoming environment, by a dance fitness qualified professional.
2. If we are unable to attend your session/class, we will endeavour to find an alternative time to make up the session/class for you or find an instructor to cover wherever possible and at our discretion.
3. Our membership costs are based on 45 weeks of the year. This allows time for Christmas/New Year, Easter and an additional flexible break to be taken without the need to pause membership fees.
4. There are no sessions on Bank Holidays. Where possible an additional class may be offered, (excluding Christmas/New Year & Easter) at our own discretion, or you will be encouraged to attend an alternate date already on the class schedule.
5. We reserve the right to supply cover teachers where necessary and with no prior notice. Cover teachers will be appropriately Dance Fitness Qualified.
6. You can expect the highest quality of service from Dance Yourself Happy with Zarina, knowing that we genuinely care and want to help you be the best that you can be.
7. Zarina also offers an additional service as a Life Coach and so additional support on mind-set, confidence and well-being is available on request. This is in the form of personal 1:1 sessions via Zoom for anyone wanting to invest further in their happiness, achievement and well-being.



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In return for the above commitment from us, we expect a level of commitment from you:

1. All memberships and packages must be signed up and paid for in advance or by the agreed instalment plan. You are obliged to pay the whole monthly membership fee regardless of if for any reason, you wish to stop half way or part way through.
2. The Direct Debit must be set up prior to the first session, not including the initial complimentary class.
3. Payments for memberships will be taken on 1st of the month. If starting classes throughout the month, the remaining months fee will be pro rata and a one-off payment will be deducted from your bank account within 4-7 days of signing up.
4. Please be on time for your sessions. Consistency and session attendance are vital for results and to keep you motivated with your health and well-being goals.
5. Any missed sessions are forfeited. You can however, swap around classes within the month so long as you ensure you are within your monthly allowance. For example, if your months allowance is 4 weekly classes, you can take any 4 classes within the month. Please note that no rollovers to following months is permitted. Also note, 5 week months bear no additional cost.
6. If you are going on holiday, there is no need to stop membership as this is allowed for as per point 3 on the previous page. However if you have a longer period away, please contact Zarina to agree a pause period in your membership.
7. If you wish to cancel your membership you must inform us by the 15th of the month before the month you wish to end. If notice is given after the 15th of the month, you will still be charged for the following month.
8. Should payment be denied on processing we will give you 3 days to rectify but after that will be a 10% late fee will be applied.
9. If payment is still late after 14 days we work with a local debt collecting company to retrieve any outstanding payments.
10. In the unlikely event that Dance Yourself Happy with Zaria is unable to complete the package, you will be entitled to a refund for the number of outstanding sessions (session values are based on the package that you signed up for)



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I _____ have read and accept the above terms and conditions and agree to honour them as described.

Signed: _____

Print Name: _____

Date: _____